

## Limited English Proficiency

On August 11, 2000, President William J. Clinton signed an executive order, *Executive Order 13166: Improving Access to Service for Persons with Limited English Proficiency*, to clarify Title VI of the Civil Rights Act of 1964. It had as its purpose, to ensure accessibility to programs and services to otherwise eligible persons who are not proficient in the English language.

Town of Waterloo strives to serve its population to the best of its ability. According to the U.S. Census Bureau, the percentage of LEP population in Town of Waterloo recorded during the time period of 2007-2011 is approximately 1 percent. To accommodate these individuals, Town of Waterloo provides, upon request, services to assist the LEP population including translation of vital documents, interpretation services, and alternative public outreach media. Language cards have been provided on our website for assistance in providing services to limited English proficiency individuals. Progress is still being made to fully serve the entire Waterloo community.